

South Broward Hospital District
&
North Broward Hospital District
Joint Board of Commissioners Meeting

April 12, 2023

SBHD/NBHD Collaboration

SBHD Executive Lead: Nina Beauchesne
 NBHD Executive Lead: Alan Whaley

IT / Digital

SBHD Exec. Lead: Jeff Sturman
 NBHD Exec. Lead: Alan Whaley

Team Members:

- Rich Leon
- Patrick Schilling
- Anthony Hamedl
- Ana Rodriguez
- Ken Ross
- Humberto Quintinar
- Bhavesh Patel
- Abbie Forster
- Yami Diaz
- Mary Hummel
- Kristy Baker
- Patrick Sullivan
- Steven Travers

Specialty Services Collaboration

Pediatric Services

SBHD Exec. Lead: Caitlin Stella
 NBHD Exec. Lead: Heather Havericak

Team Members:

- Scott Singer
- Dr. Ron Ford
- Jineal Shinn
- Dr. Gerald Lavandosky
- Dr. Frank Scholl
- Dr. Mike Jofe
- Dr. Diana Martinez
- Dr. Dean Hertzler
- Dr. Brian Cauff
- Dr. Holly Neville
- Dr. Deanna Soloway-Simon
- Heather Havericak
- Dr. Patricia Rowe-King
- Dr. Hector Rodriguez
- Dr. Venu Devabhaktuni
- Dr. Johnny Tryzmel
- Dr. Michele Markley

Adult Services

SBHD Exec. Lead: Peter Powers
 NBHD Exec. Lead: Heather Havericak

Team Members:

- Donald Kim, MD
- Leslie Pollart
- Michele Slane
- Michael Cortelli, MD
- I-wen Wang, MD
- Ralph Levy, MD
- Priyanka Gosain, MD
- Juan Plate, MD
- Jose Garcia, MD
- Sunil Kumar, MD
- Ken Herskowitz, MD
- Yordanka Reyna, MD
- Teresa Deasy
- Donna Small
- Rose Valderosa

Sunrise Facility

SBHD Exec. Lead: Caitlin Stella
 NBHD Exec. Lead: David Clark

Team Members:

- Matt Muhart
- Leah Carpenter
- Robert Alonso
- David Schlemmer
- Scott Singer
- Caitlin Stella
- Alan Whaley
- David Clark
- Alisa Bert
- Heather Havericak

Workforce Affiliation with Broward College

SBHD Exec. Lead: Margie Vargas
 NBHD Exec. Lead: Mark Sprada

Team Members:

- Margie Vargas
- Holly Bunn
- Evelyn Gonzalez
- Monica Puga
- Janet Wincko
- Mark Sprada
- Sylvia Jones
- Eileen Manniste
- Jean Seaver
- Letitia Woods

- SBHD Executive Lead: Jeff Sturman
- NBHD Executive Lead: Alan Whaley



Introduction to Symphony

SYMPHONY

Symphony, an integrated EHR, will support our commitment to provide exceptional, high-quality care and allow us to deliver a consistent, enhanced experience for employees, providers and communities across Broward County.



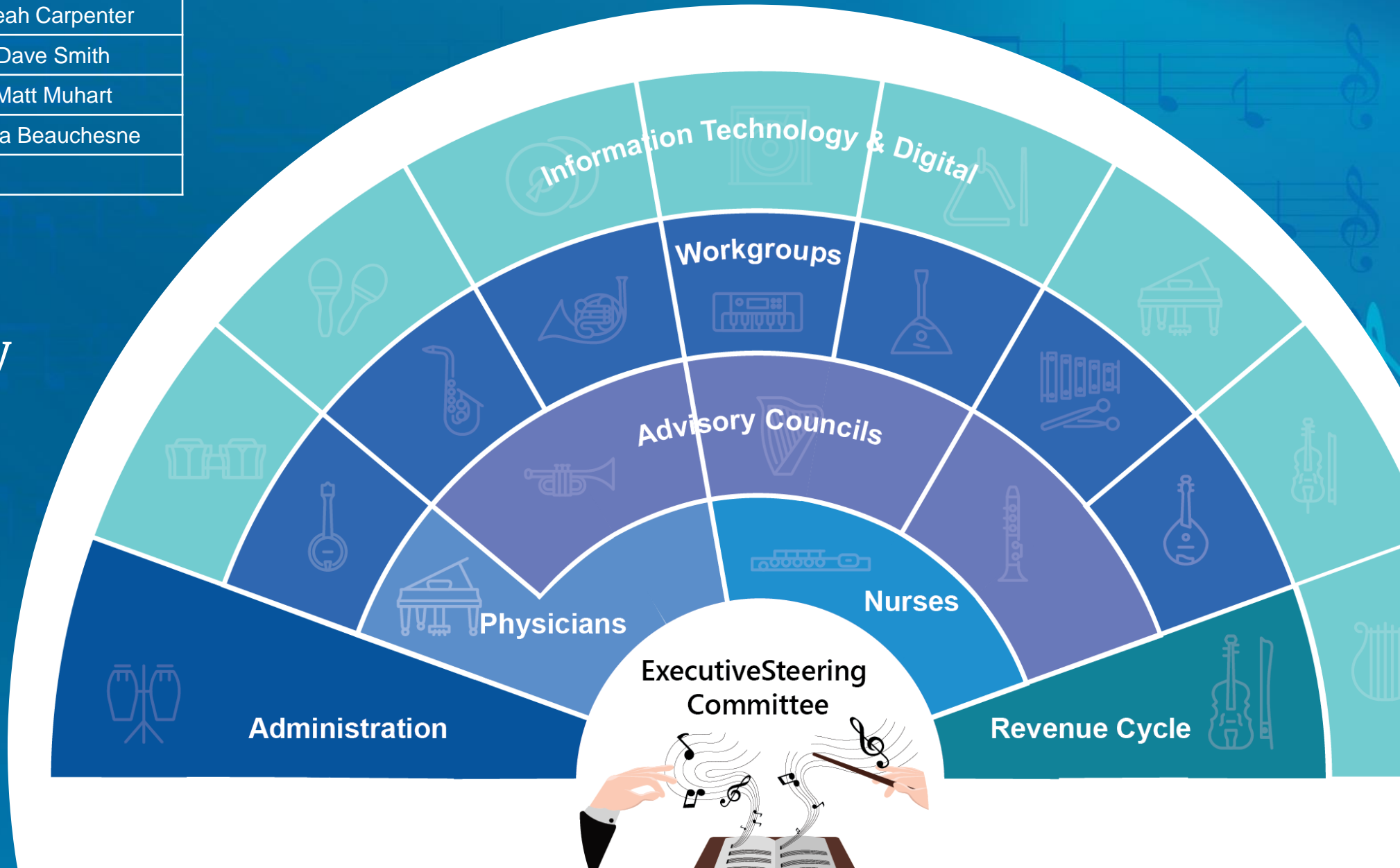


*Dr. Dan Edelman	*Dr. Jennifer Goldman
Alan Whaley	*Leah Carpenter
*Alisa Bert	Dave Smith
Steven Travers	Matt Muhart
	Nina Beauchesne
Jeff Sturman	

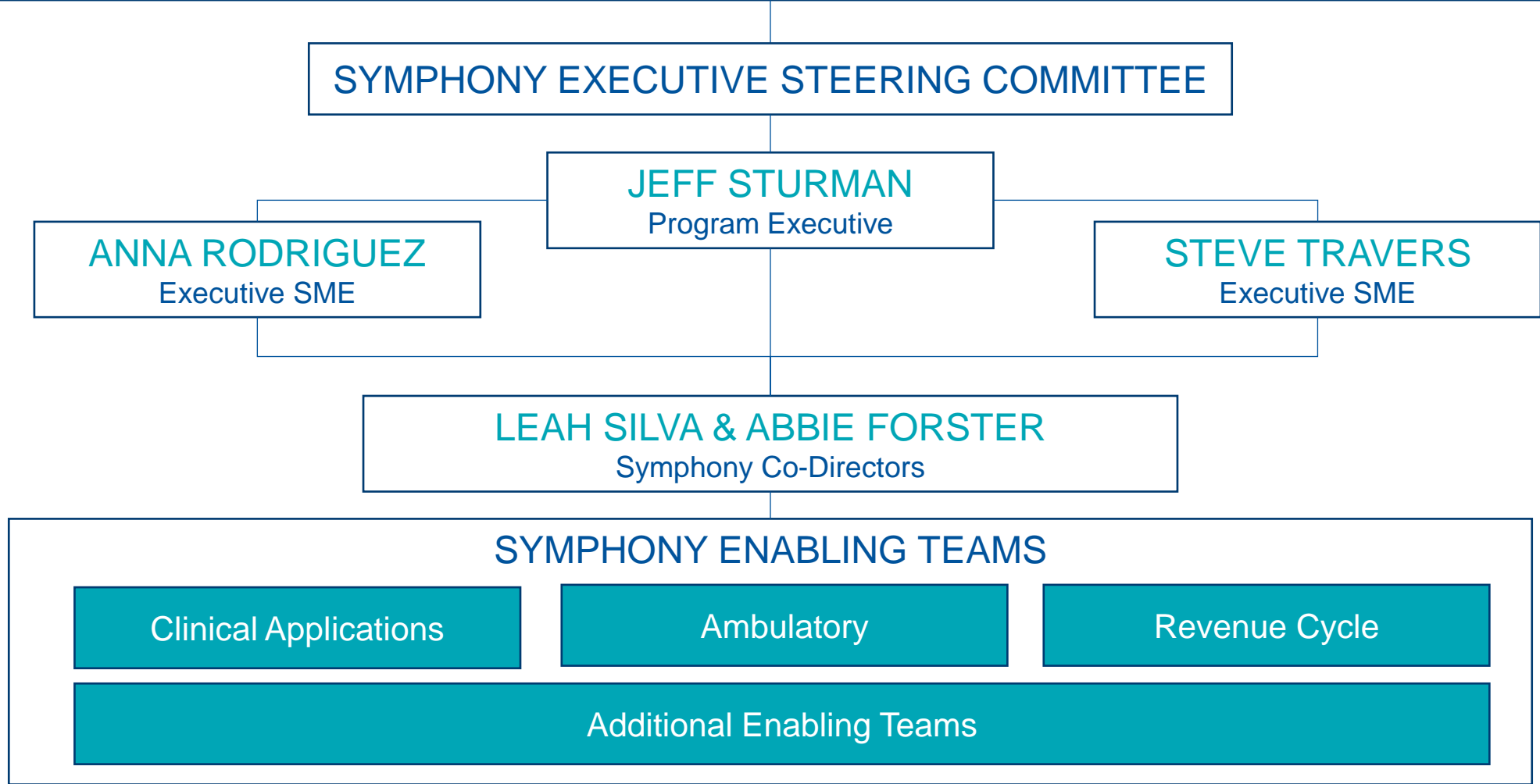
* Symphony Executive Sponsors

“You can’t play a symphony alone, it takes an orchestra to play it.”

— Navjot Singh Sidhu



EXECUTIVE LEADERSHIP
Scott Wester | Shane Strum | MHS and BH Executive Staff



SYMPHONY

Timeline & Go Live

Kickoff
Jun 29, 2023

Go-Live
Sep 28, 2024



PRE-PLANNING

PLANNING

- Project kickoff
- Discovery visits and/or surveys
- Asses high-impact workflows
- Finalize governance membership

DESIGN & CONFIGURATION

- Workflow walkthroughs
- Validate design
- Define KPI's
- Localization and system build

TESTING AND ORGANIZATIONAL READINESS

- Identify Super Users (SUs)
- Parallel Revenue Cycle Testing (PRCT)
- Technical Dress Rehearsal (TDR)
- End user acceptance

TRAINING

- Training
- Personalization sessions
- Conduct mock go-lives and Patient Movement Day
- Activation planning

GO-LIVE SUPPORT

ONGOING OPS

- Achieve appointment and case conversion
- Perform manual abstraction
- Track KPIs (including revenue)
- Support go-live command center

Symphony's success will be shaped by the level of operational involvement and leadership support.

Next Steps

- Finalize Contracts
- Initiate Governance
- Identify Project Team Members
- Coordinate Training for Certification
- Select Cloud Hosting Vendor



SYMPHONY



Like a symphony, wisdom is not just about playing individual notes, but about blending them together to create something greater than the sum of its parts.”

~ ChatGPT

Specialty Services Collaboration

Pediatric Services

- SBHD Executive Lead: Caitlin Stella
- NBHD Executive Lead: Heather Havericak

- Clinical Service Collaboration
 - Mutually identified clinical programs with a joint focus area for shared strategic planning in conjunction with Sg2
 - Genetics consult agreement renewed
 - JDCH clinical leaders completed a walkthrough of the Broward Health Emergency Department and inpatient areas
 - JDCH leadership continues regular/weekly on-site presence and is working with Broward Health hospital CEOs to join/create children's health-related forums including Pediatric Physician Committee and Women & Children Quality Safety & Service Steering Committee
 - Broward Health children's health-related leaders will present an overview of services at the May JDCH Department Leader meeting and begin attending on a regular cadence
 - Joint meetings continue for operational areas including quality/safety, patient experience, child life/patient family centered care and business development
 - JDCH & BH are drafting quality/safety and patient experience dashboards with teams/subject matter experts at each facility
 - ECMO-specific protocols/coverage/draft agreement in progress; Work group in progress
 - Continued progress with various specialties based on clinical needs
- Physician Privileging/Credentialing
 - Additional JDCH providers credentialed in Genetics and ECMO-related services
 - Credentialing in process for Emergency Services and Orthopedic Surgery



Specialty Services Collaboration

Adult Services

- SBHD Executive Lead: Peter Powers
- NBHD Executive Lead: Heather Havericak

- Adult Services Collaboration

- BH and MRH cardiac leadership met for dinner to discuss collaboration around advanced cardiac services – AHF, ECMO, VAD and heart transplant.
- BH invited to attend weekly cardiac conference and additional site visits
- Submitting medical staff credentialing for AHF physicians to join BH medical staff

- Planning and Zoning Track.
Re-submitted a planning and zoning submittal package to the Development Review Committee (DRC) at the City of Sunrise from the January 2023 2nd round of comments, resubmitted the week of 03/10/2023.
 - Currently pending review, comments and feedback from the City of Sunrise that are due by 04/05/2023.
- Design Track.
 - Schematic Design is **COMPLETE.**
 - Design Development is **COMPLETE.**
 - Construction Document is **50% COMPLETE.**
 - Targeting a 100% Construction document package and permittable set of drawings by 5/18/2023.
- Construction Track.
 - Confirmed the 50% Construction and Project budget is still inline with the approved budget.
 - Currently reviewing in detail the medical equipment and information technology (IT) budgets and purchases required.

Workforce Affiliation with Broward College

- SBHD Executive Lead: Margie Vargas
- NBHD Executive Lead: Mark Sprada

- Joint Workforce Development Planning & Prioritization Session held March 15th with BH & MHS Core Committee Leadership
- Workforce Development Committee in partnership with Broward College will focus on high, medium and low priority short and long term strategies that includes development of new programs, current program optimization, and programmatic efficiencies.
- Committee agreed to a three phase approach:
 - **Planning & Prioritization:** current state assessment, align & set priorities, highlight trends and opportunities and begin to establish formal partnership structure
 - **Expansion & New Programs:** expansion and optimization of current programs and establishment of new opportunities, Leverage all Broward College opportunities i.e. Broward Up, Degree programs, Certification Programs
 - **Program Execution & Monitoring:** Implementation of all workforce and pipeline development programs through a collaborative county-wide approach.
- Introductory meeting with Broward College Provost, Dr. Jeff Nasse, and Executive Leads held on March 15th.
- Next steps include: Execute Partnership Agreement, project kickoff with Broward College leadership and Provost Jeff Nasse

QUESTIONS

